

# COMMERCIAL DRIVER HIRING AND ONBOARDING TOOLKIT



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It's no surprise that putting more drivers on the road is the best way to increase capacity, but carriers need to make sure they hire talented, qualified drivers. Even during the current driver shortage, onboarding a single inexperienced or incompetent employee can expose you to costly fines, crashes and a tarnished reputation.

The best way to make sure you're employing the most qualified drivers is to perform comprehensive preemployment screenings in accordance with DOT and FMCSA regulations. This toolkit includes forms, checklists and other materials that you can use to onboard a new driver and ensure that all applicable records are in order. However, your business should also make efforts to check for any <u>state</u> and local pre-employment requirements, criminal histories and other relevant information to see if candidates are the right fit.

## Overview of Forms, Records and Certificates

The following is a basic summary of the materials included in this toolkit and how they should be used to onboard a new driver. However, keep in mind that your area may have unique requirements that override federal regulations:



#### **Driver Qualification File Checklist**

page 4

This checklist outlines all of the materials a carrier needs to obtain before a driver can begin employment, such as driving records, release forms and a medical examiner's certificate. Many of these materials are also included in this toolkit.



### **Application for Employment**

page 5

This application asks for information on personal details, work history, accidents and crashes, and more. You can also view additional guidance on the FMCSA's website.



## **Record Request for Driver/Applicant Safety Performance History**

page 8

This form is required by the DOT when an applicant requests safety records for a prospective employer.



#### Inquiry to State Agency for Driver's Record

page 9

Carriers must use an applicant's license and Social Security number to request driving records from each state that the applicant holds a motor vehicle operator's license or permit during the preceding three years.



#### **Certificate of Driver's Road Test**

page 10

Employers may accept a commercial driver's license in place of the administration of a road test (as long as the driver was required to complete a road test in order to obtain the license). However, employers that intend to assign the driver to a vehicle necessitating a doubles/triples or tank vehicle endorsement must administer a road test in a representative vehicle.



## **Motor Vehicle Record Disclosure and Release Form**

page 11

Carriers should have applicants sign this form before they request motor vehicle records.



#### **Annual Inquiry and Review of Driving Record**

page 12

This document gives an overview of a motor carrier's obligation to obtain and review motor vehicle records for commercial drivers every year. Carriers are also required to keep records of these annual reviews.



#### **Annual Driver's Certification of Violations and Review**

page 13

This form is completed by drivers and used during annual motor vehicle record reviews.



#### **Medical Examiner's Certificate**

page 14

Drivers must be examined by a licensed medical examiner listed in the FMCSA's national registry every two years.



## **Pre-employment Controlled Substance and Alcohol Testing**

page 15

Employers must fill out this form and send it to all previous employers of the driver to obtain a history of the last three years of controlled substance and alcohol testing before performing safety-sensitive covered functions.



### Longer Combination Vehicle (LCV) Driver Training Certificate

page 16

A trainer must provide this certificate to an entry-level drivers upon completion of the required training.



## **Driver Qualification File Checklist**

Driver's name:	
Driver's license number:	Type of license:
State of issue:	
Hire date:	Last day worked:
	aut day Homean
Driver Qualification File—Regularly Employed	
☐ <u>Driver's employment application</u>	
☐ Previous employment safety performance history	
☐ <u>Inquiry to state agency for driver's record</u> (request for the	hree years' worth of MVRs prior to employment)
☐ Certificate of CMV driver road test (or equivalent)	
☐ Motor vehicle record disclosure and release form (annu	al MVR request)
<ul> <li>Annual inquiry and review of driving record (driver-generation) includes annual review of driving record sign-off)</li> </ul>	erated list of all traffic violations for each year of service,
☐ Annual driver's certification of violations and review	
☐ Medical examiner's certificate	
☐ Pre-employment controlled substance/alcohol question	<u>naire</u>
☐ Longer combination vehicle (LCV) driver training certification	ate (if applicable)
$\square$ Skill performance evaluation certificate obtained from fi applicable)	eld administrator, division administrator or state director (if
$\square$ Copy of medical variance documentation (if applicable)	
Driver Qualification File—Intermittent/Occasional Driver	
☐ Medical examiner's certificate	
☐ Certificate of CMV driver road test (or equivalent)	
☐ Copy of CMV driver's license	
☐ Signed hours of service record statement(s)	
Prepared by:	Date:
Employee signature:	Date:
Manager/supervisor signature:	Date:



## **Driver's Employment Application**

applicant name:		Social Security number:				
Current addr	ess:		City:	State:	ZIP:	Date of birth:
		Pa	st Three Years Resid	ency		
Address:			City:	State:	ZIP:	How long?
Address:			City:	State:	ZIP:	How long?
Address:			City:	State:	ZIP:	How long?
			License Information	<u> </u>		
		Make a copy of th	e driver's license and		ificate.	
Applicant mu	ust list the sta	ites and license numbe				
State:	License num		Expiration date:	Class A, E		Endorsements:
,						
		T	Driving Experience			
Fauinmont	class	Type of equipment	Dates			Approximate
Equipment	Class.	(e.g., van, flat or tank):	From:	To:		number of miles:
Straight tru	ck	,				
Tractor sen						
Tractor wit	h doubles					
Tractor wit	h triples					
Tractor wit	h tank					
Other						
Data			ord for the Past Three			Injuries
Date:		Nature of a e.g., backing, head-on,		Fatalitie	es:	Injuries:
	'	e.g., backing, nead on,	Tollover of turning).			
				I		
		Moving Traffic Convid	tions and Forfeitures	for the Past	Three Years	
Date of	Offense		Location:			of motor vehicle
conviction:					oper	ated:



### **Driver Application**

	Driver Appi	cation		
A. Have you ever been deni	ed a license, permit or privilege to	operate a motor vehicle? $\Box$ Yes $\Box$ N	lo	
B. Has any license, permit or privilege ever been revoked?				
If yes, attach a statement gi	ving details.			
		or vehicles (CMVs) that require a commerc ive result prior to driving. Do you consent		
employment for the last thre	ee years. In addition, if you have o	quire that all applicants wishing to drive a drive a drive a driven a CMV previously, you must provide Any gaps in employment in excess of one	employmen	
Last employer:				
Position held:	From:	To:		
Address:	City:	State:		
Telephone:				
Reason for leaving:				
Were you subject to Federa	l Motor Carrier Safety Regulations	at this employer? ☐ Yes ☐ No		
Was your job designated as	a safety-sensitive function in any	OOT-regulated mode and subject to alcohol	and	
controlled substance testing	g? 🗆 Yes 🗆 No			
Last employer:				
Position held:	From:	To:		
Address:	City:	State:		
Telephone:				
Reason for leaving:				
Were you subject to Federa	l Motor Carrier Safety Regulations	at this employer? $\square$ Yes $\square$ No		
Was your job designated as controlled substance testing	-	OOT-regulated mode and subject to alcohol	and	
Last employer:				
Position held:	From:	То:		
Address:	City:	State:		
Telephone:				
Reason for leaving:				
Were you subject to Federa	l Motor Carrier Safety Regulations	at this employer? ☐ Yes ☐ No		
Was your job designated as	a safety-sensitive function in any	OOT-regulated mode and subject to alcohol	and	
controlled substance testing	g? 🗆 Yes 🗆 No			
This certifies that this applica best of my knowledge.	tion was completed by me, and th	at all entries on it and information in it are t	rue to the	
Applicant's signature:	Dat	e:		



## **Driver Application Addendum**

Residence				
Address:	City:	State:	ZIP:	How long?
Address:	City:	State:	ZIP:	How long?
Address:	City:	State:	ZIP:	How long?
MPLOYMENT				
Last employer:				
Position held:	From:	To:		
Address:	City:	State:		
Telephone:				
Reason for leaving:				
Were you subject to Federal	Motor Carrier Safety Regulations a	at this employer?	$\square$ Yes $\square$	No
Was your job designated as a	a safety-sensitive function in any D	OT-regulated mode	and subject	ct to alcohol and
controlled substance testing	? □ Yes □ No			
Last employer:				
Position held:	From:	To:		
Address:	City:	State:		
Telephone:				
Reason for leaving:				
Were you subject to Federal	Motor Carrier Safety Regulations a	at this employer?	☐ Yes ☐	] No
, , ,	a safety-sensitive function in any D	OT-regulated mode	and subject	ct to alcohol and
controlled substance testing	? ☐ Yes ☐ No			
Last employer:				
Position held:	From:	To:		
Address:	City:	State:		
Telephone:				
Reason for leaving:				
	Motor Carrier Safety Regulations a		☐ Yes ☐	-
, ,	a safety-sensitive function in any D	OT-regulated mode	and subject	ct to alcohol and
controlled substance testing?	? □ Yes □ No			



## Previous Employment Applicant Safety Performance History Request

Under 49 CFR § 391.23(i)(2): Drivers who have previous DOT-regulated employment history in the preceding three years and wish to review previous employer-provided investigative information must submit a written request to the prospective employer, which may be done at any time, including when applying, or as late as 30 days after being employed or being notified of denial of employment. The prospective employer must provide this information to the applicant within five business days of receiving the written request. If the prospective employer has not yet received the requested information from the previous employer(s), then the five-business-days deadline will begin when the prospective employer receives the requested safety-performance history information. If the driver has not arranged to pick up or receive the requested records within 30 days of the prospective employer making them available, the prospective motor carrier may consider the driver to have waived his or her request to review the records. Additional guidance can be found on the FMCSA's website.

Part 1:	To be completed by the driver/applicant					
To:	Prospective employer:					
	Street/P.O. box:					
	City, State, ZIP:			Telep	hone:	
From:	Driver/applican	t:		Socia	ocial Security number:	
	Street:					
	City, State, ZIP:			Telep	lephone:	
I am submitting this written request to obtain copies of my Department of Transportation (DOT) safety performance history for the preceding three years. I understand, for reasons requested from a prospective employer, that I must arrange to pick up or receive the requested records within thirty (30) days of the records being made available or I have waived my request to review the records.					ested from a prospective	
This information sho	ould be:		Sent to me a	at the a	above add	ress.
			I will arrange	e to pio	ck it up.	
Driver/applicant sign	river/applicant signature: Date:			Date:		
Part 2:	Completed by the Prospective Employer					
The information must be provided to the applicant within five (5) business days of receiving the written request. If the prospective employer has not yet received the requested information from the previous employer(s), then the five-business-days deadline will begin when the prospective employer receives the requested safety performance history information.				ion from the previous		
Information supplie	ed to:					
Name:						
Street:						
City, State, ZIP:						
Comments:						
Ву:		-	-		/	/
Signature/person pr information:	roviding	Telephone	::		Date:	

**Copy 1: Prospective Employer** 



## **Inquiry to State Agency for Driver's Record**

Address Cit	tv	State	ZIP
Motor carrier name			
Title of person making inquiry			
Printed name of person making inquiry			
Signature of individual making inquiry			
Respectfully yours,			
In the event that this inquiry does not satisfy your requirements to complete our inquiry into the driving	_		se send us the
Therefore, please certify to us what the individual's drivecord exists if that be the case.	iving record is for the pred	ceding three yea	rs, or certify that no
In accordance with 49 CFR §§ 391.23(a)(1) and (b) of the make inquiry into the driving record during the preceded held a motor vehicle operator's license or permit during the preceded and the second during the preceded and the second during the preceded during the second during the	ing three years of every s		
The above listed individual has made application with the above numbered operator's license or permit has standing.			
Driver's Social Security number:			
Driver's operator's license number:			
Driver's name:			



## **Certificate of Driver's Road Test**

In accordance with 49 CFR §§ 391.31 (e)(f)(g), if the road test is successfully completed, the person who gave it shall complete a certificate of the test. The original or copy of the certificate shall be retained in the employing motor carrier's driver qualification file of the person examined and a copy given to the person who was examined.

Driver's name:
Operator's or chauffeur's license number:
State:
Type of power unit:
Type of trailer(s):
If passenger carrier, type of bus:
This is to certify that the above-named driver was given a road test under my supervision on the date of consisting of approximately miles of driving.
It is my considered opinion that this driver possesses sufficient driving skill to operate safely the type of commercial motor vehicle listed above.
Signature of examiner
Title  Organization and address of examiner



## **Motor Vehicle Record Disclosure and Release Form**

In connection with my ongoing employment or my application for employment, should I have or secure a position with , I understand that a motor vehicle record, which contains public record information, may be requested. I further understand that such report(s) will contain personal information and public record information concerning my driving record from federal, state and other agencies that maintain such records, as well as independent services that provide driving record information.

driving record information.	
I authorize, without reservation, any party or agency contacted Agency Inc or its agent.	to furnish the above-mentioned information to SCS
I hereby authorize procurement of my motor vehicle report. If hi serve as ongoing authorization for you to procure such reports a insurer and agent will also use this information in conjunction v	t any time during my employment. 's commercial auto
Full legal name (include middle initial)	Social Security number
Driver's license number	State of issuance
Date of birth	
Signature	Date



## **Annual Inquiry and Review of Driving Record**

Except as provided in subpart G of this regulation, each motor carrier shall, at least once every 12 months, make an inquiry to obtain the motor vehicle record of each driver it employs, covering at least the preceding 12 months, to the appropriate agency of every state in which the driver held a commercial motor vehicle operator's license or permit during the time period.

Except as provided in subpart G of this regulation, each motor carrier shall, at least once every 12 months, review the motor vehicle record of each driver it employs to determine whether that driver meets minimum requirements for safe driving or is disqualified from driving a commercial motor vehicle pursuant to 49 CFR § 391.15.

The motor carrier must consider any evidence that the driver has violated any applicable Federal Motor Carrier Safety Regulations in this subchapter or Hazardous Materials Regulations (49 CFR chapter I, subchapter C).

The motor carrier must consider the driver's accident record and any evidence that the driver has violated laws governing the operation of motor vehicles, and must give great weight to violations, such as speeding, reckless driving and operating while under the influence of alcohol or drugs, that indicate that the driver has exhibited a disregard for the safety of the public.

#### Recordkeeping

- A copy of the motor vehicle record required by paragraph A of this section shall be maintained in the driver's qualification file.
- A note, including the name of the person who performed the review of the driving record required by paragraph B of this section and the date of such review, shall be maintained in the driver's qualification file.



## **Annual Driver's Certification of Violations and Review**

Driver's name:		License number:		State:
	Annu	al Certificate of Violations		
I certify that the following been convicted or forfeited		ist of traffic violations (other thang the past 12 months.	n parking violations) for w	hich I have
☐ Violations are listed b	elow.			
☐ I have had no violation	ns.			
Date of conviction:	Offense:	Location:	Type of motor ve operated:	ehicle
			орегатей.	
If no violations are listed a violation required to be lis  Driver's signature:	ted during the past 12 m	e not been convicted or forfeited nonths.  Date of Certification	l bond or collateral on acco	ount of any
Reviewed by:		Title:		
	Annua	l Review of Driving Record		
		on pertinent to the above driver' with 49 CFR §391.27, has been r		-
Reviewer:		Date:		



## **Medical Examiner's Certificate**

I certify that I have examined	in accord	dance with the Federal
Motor Carrier Safety Regulations (49 CFR §§ 391.41-391.4 is qualified; and, if applicable, only when:		
is quaimed; and, if applicable, only when:		
☐ Wearing corrective lenses	☐ Driving with an exempt intracit	zy zone (49 CFR 391.62)
☐ Wearing a hearing aid	☐ Accompanied by a skill perforn certificate (SPE)	nance evaluation
☐ Accompanied by a waiver exemption	☐ Qualified operation of 49 CFR 3	391.64
The information I have provided regarding this physical exwith any attachment embodies my findings completely as	<del>-</del>	· · · · · · · · · · · · · · · · · · ·
Signature of medical examiner:	Telephone:	Date:
Medical examiner's name (print):		
	☐ MD ☐ DO ☐ Chiropractor ☐ Advanced practice nurse	Physician assistant
Medical examiner's license or certificate number/issuing	state:	
Signature of driver:	Driver's license number:	State:
Address of driver:		
Medical certificate expiration date:		



## **Pre-employment Controlled Substance and Alcohol Questionnaire**

Question	Yes	No
Within the last three years, have you ever tested positive or refused to test on any pre- employment drug or alcohol test administered by an employer to which you applied to work for but didn't obtain safety-sensitive transportation work?		
f you answered yes to the bove question, have you uccessfully completed the eturn-to-duty process?		



## **Longer Combination Vehicle (LCV) Driver Training Certificate**

I certify that		has presented
	ing prerequisites set forth in the Feder	
	80.205(a)) for LCV training and has su	accessfully completed the LCV
Driver Training Course(s) indi	cated below:	
Course:	Completed?	Date completed (if applicable):
LCV Doubles	☐ Yes ☐ No	
LCV Triples	☐ Yes ☐ No	
	V Driver Training course(s) was provided of CFR § 380.105 and meets the minim B.	
Driver's name:	Commercial driver's license number:	State:
Driver's address (include	city, state and zip code):	
Training entity:	Training entity telephone number:	Training entity address (include city, state and zip code):
Training certifying official	l signature:	Date issued: